

Help your customers reach  
the right person, department,  
or information - 24 hours a day.

### JUST ONE PHONE NUMBER

Auto Attendant lets you consolidate multiple offices with one phone number

### WORKS 24 HOURS A DAY

Auto Attendant works as your virtual receptionist 24 hours per day, 7 days per week

### INCREASED SATISFACTION

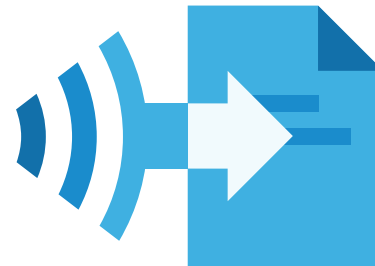
Your customers are quickly routed to the right person, department, or information

## THE INTERMEDIA UNITE AUTO ATTENDANT

The Intermedia Unite Auto Attendant allows inbound calls to be greeted, presented with routing options, then transferred – automatically – without going through a physical telephone operator or receptionist.

**Auto Attendant greets callers with a set of options that correspond to keys on the telephone keypad. It can:**

- Dial by name or by extension
- Route calls to specific people or groups
- Route calls to user voicemail
- Route calls according to business hours
- Provide outgoing recorded information



## INTERMEDIA UNITE AUTO ATTENDANT FEATURES

- Automated Menus
- Submenus
- Day/Night Routing
- Receptionist Group Module
- Dial by Name / Extension
- Voicemail Notifications
- Customizable Greetings
- Call Routing Override
- Easy Web Administration